



**ASSOCIAZIONE  
MULTIETHNICA DEI MEDIATORI  
INTERCULTURALI (A.M.M.I.)**

## **INTERCULTURAL MEDIATORS MULTIETHNIC ASSOCIATION (A.M.M.I.)**

Founded in 2005 on the initiative of a group of intercultural mediators from Piedmont that, by fusing their experiences and skills, created a working team that at present involves all the ethnic groups from the regional territory, the Intercultural Mediators Multiethnic Association (A.M.M.I.) set as a key objective opening new employment spaces and environments for intercultural mediation. The mission of A.M.M.I. is to foster, facilitate and promote interaction and insertion of immigrants in the territory through the intercultural mediation service (in terms of cultural decoding, orientation, support and facilitation in the relationships that the migrant has with public, private services and locals).

A.M.M.I. is an active part of the regional and national intercultural background with a specific focus on intercultural mediation. From the moment of its foundation, the Association has become a landmark for most of the intercultural mediators from the Piedmont, throughout actions aimed at strengthening the profession, continuous training and developing new employment environments. This allowed A.M.M.I. to work with high-level intercultural mediation experienced professionals from worldwide geographical areas, mother tongue of the most abundant migrant communities on the territory.

Our professionals are part of the multidisciplinary teams of the territory (educators, social assistants, lawyers, anthropologists, psychologists, medical staff) within a support network who intervenes in terms of accompaniment, training, case supervision or management of the whole device of intercultural mediation action.

### **Vision**

In tune with the current needs in terms of social and migration policies, the vision of A.M.M.I. places the intercultural mediator at the center of the intercultural mediation system that, throughout a continuous support for the operators of public and private services in carrying out their activities, becomes an important resource, ready to participate in planning, implementing and assessment of social policies and migrants' inclusion projects. Thus, A.M.M.I. considers the intercultural mediator an agent, able of managing the intercultural mediation system inside the other projects aimed at social inclusion.



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Moreover, according to A.M.M.I.'s vision, the intercultural mediation becomes an effective, proactive and fundamental action in the process of use and access of foreigners to the network of territorial services, rights and citizenship.

### **Relevant Activities**

- Training, Social Orientation and Professional Update for Intercultural Mediators, Language Facilitators and Social Operators in Reception Centres or Public/Private Services
- On - call intercultural mediation service for institutions and local services
- Joint International cooperation projects (Ethiopia, Tunisia, Senegal)
- Asylum seekers first reception centre
- “Intercultural Mediation Orientation Day” – an Open Day for the Piedmont Regional Intercultural Mediator Course. Organized every year, since 2016, with Città Metropolitana, Piedmont Region and the regional agencies providing the intercultural mediation course, the initiative is aimed to respond to the current need of sensitizing the migrant communities on the territory that lack of intercultural mediators, such as: French-speaking and Anglophone Sub-Saharan Africa, Horn of Africa, Kurdish area (Turkey, Syria, Iraq), Afghanistan, Pakistan, Bangladesh, China etc. The “Intercultural Mediation Orientation Day” tends to stimulate a greater presence in the selection of the regional intercultural mediator course for candidates belonging to these ethnic communities, throughout a peer-to-peer concept, from experienced intercultural mediators to future new-entries.
- MediaTO - supported by Compagnia di San Paolo, in partnership with IRES, the ASGI Association and the Medical Collaboration Committee (CCM). Since 2011, MediaTO has been a network in support of intercultural mediators on the territory through the online website: [www.piemonteimmigrazione.it](http://www.piemonteimmigrazione.it).



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- RMI Piemonte (Piedmont Intercultural Mediation Network) - a Compagnia di San Paolo supported project within the 2014 Social Area Program that sees A.M.M.I. as a regional promoter of a network that brings together institutions, bodies and organizations of the third sector and ethnic associations on the territory, active in the immigration field with a wide employing of the intercultural mediator profession  
<http://www.piemonteimmigrazione.it/mediato/i-nostri-progetti/rmi-piemonte>
- 2017-2018, Nisaba AMIF project. A.M.M.I. collaborates with Casa di Carità, Arti e Mestieri of Turin, providing intercultural mediation and tutoring to a group of unaccompanied foreign minors (UASC) during Italian lessons held by a mothertongue teacher.
- October 2017- January 2018. Regional Anti-Discrimination Network - "Piedmont against discrimination" (FAMI 2014-2020), in collaboration with EnAIP Piemonte and Casa di Carità, Arti e Mestieri from Turin. The A.M.M.I. intercultural mediators of different cultures, languages and ethnic groups networked on training courses aimed at accompanying the operators of the Public Administration, for the promotion of equal treatment and the prevention of direct and indirect discrimination based on race or ethnic origin towards third-country migrants.
- May-December 2017. A.M.M.I. in collaboration with IRES Piemonte, participates in the "Ve.S.T.A/ Verso Servizi Territoriali Accoglienti" AMIF project, for the identification, selection and support of third-country migrant users of social services by including them in trainings for the re-elaboration of their experience with social services.
- November 2018 – February 2019. Inside the Ponti project - Social and economic inclusion, young people and women, innovation and diasporas of Cies Onlus, co-financed by the Italian Ministry of the Interior, A.M.M.I. provides intercultural - social mediation expertise and training for a group of 25 CSOs and associations active in the field of reception and accompaniment of migrant communities and returnees to Ethiopia and Senegal.
- April 2018 – December 2019. Pinsec - Young people, women and migrants: paths of social and economic inclusion in Tunisia", co-financed by the Italian Cooperation Agency (AICS). In partnership with CIES Onlus, A.M.M.I. provides intercultural mediation expertise and



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training for the first trainers in intercultural mediation outside Italy - 20 CSOs and associations active in the field of reception, human rights and prevention of irregular migration in Tunisia. As a project deliverable, the A.M.M.I. experts and Cies realized an intercultural mediation guidelines for trainers in mediation booklet, to be published the next year.

- April 2018. D.I.S.CO.R.S.I. Migranti, AMIF project, with Piedmont Region, Ires and En.A.I.P. The A.M.M.I. participates in the intercultural mediation good practice exchange program with Catalonia (Spain) and the international seminar "Interregional dialogue on skills assessment and health service access of migrants", exchange of good practices between Italy, the Auvergne-Rhone-Alpes region (France) and Catalonia (Spain).
- January 2018. At the request of Doctors Without Borders Onlus, A.M.M.I. provides a training course on intercultural mediation and orientation to health services in Piedmont for eight linguistic facilitators to be included within the ASL of Turin, for an improvement of access to migrant health services.
- April – December 2018. A.M.M.I. activated the pilot project “Intercultural Mediation in support of unaccompanied and asylum seekers children (UASC), with the support of United Nations High Commissioner for Refugees (UNHCR) and in partnership with Piedmont Region, Piedmont Regional Ombudsperson, Juvenile Court, Turin Town Hall UASC Office and Con.I.S.A. social services from Valle di Susa. The project is aimed at configuring a more efficient intervention/approach for/regarding UASC protection, considering both an intercultural mediators’ UASC specific qualification/training and a forward involvement of them in integrated actions on working areas (on-the-job training, on the field period). The project perceives the intercultural mediator as an active and continuous part of the working team that gravitates around the UASC.
- 2012-2014. In partnership with Ires, the Municipality of Turin, ASAI, ASGI and CCM, A.M.M.I. provided intercultural mediation interventions inside the In.Media.Res project, co-financed by the EU and the Ministry of Interior, aimed to improve the ability of teachers and trainers in schools to activate processes of inclusion of migrant children from third-country



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in education and vocational training, experimenting a model that integrates intercultural mediation, ethnopsychology and cultural anthropology, families and children' communities of origin.